

The Travelers Companies, Inc.
Financial Supplement - Third Quarter 2017



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<p>The information included in the Financial Supplement is unaudited. This document should be read in conjunction with the Company's Form 10-Q which will be filed with the Securities and Exchange Commission.</p>	

The Travelers Companies, Inc.

Financial Supplement - Third Quarter 2017

Business Realignment



Effective April 1, 2017, and as reported in the Company's Form 10-Q for the quarter ended June 30, 2017, the Company's results are reported in the following three business segments – Business Insurance, Bond & Specialty Insurance and Personal Insurance, reflecting a change in the manner in which the Company's businesses were being managed as of that date, as well as the aggregation of products and services based on the type of customer, how the business is marketed and the manner in which risks are underwritten. While the segmentation of the Company's domestic businesses was unchanged, the Company's international businesses, which were previously managed and reported in total within the Business and International Insurance segment, were disaggregated by product type among the three newly aligned reportable business segments. All prior periods presented have been reclassified to conform to this presentation.

In connection with these changes, the Company has revised the names and descriptions of certain businesses comprising the Company's segments. The new reportable business segments are as follows:

Business Insurance

Business Insurance offers a broad array of property and casualty insurance and insurance related services to its customers, primarily in the United States, as well as in Canada, the United Kingdom, the Republic of Ireland, Brazil and throughout other parts of the world as a corporate member of Lloyd's. Business Insurance is organized as follows:

Domestic

- *Select Accounts* provides small businesses with property and casualty products, including commercial multi-peril, commercial property, general liability, commercial auto and workers' compensation insurance.
- *Middle Market* provides mid-sized businesses with property and casualty products, including commercial multi-peril, commercial property, general liability, commercial auto and workers' compensation insurance, as well as risk management, claims handling and other services. Middle Market generally provides these products to mid-sized businesses through *Commercial Accounts*, as well as to targeted industries through *Construction*, *Technology*, *Public Sector Services* and *Oil & Gas*, and additionally, provides mono-line umbrella and excess coverage insurance through *Excess Casualty*. Middle Market also provides insurance for goods in transit and movable objects, as well as builders' risk insurance, through *Inland Marine*; insurance for the marine transportation industry and related services, as well as other businesses involved in international trade, through *Ocean Marine*; and comprehensive breakdown coverages for equipment, including property and business interruption coverages, through *Boiler & Machinery*.
- *National Accounts* provides large companies with casualty products and services, including workers' compensation, general liability and automobile liability, generally utilizing loss-sensitive products, on both a bundled and unbundled basis. National Accounts also includes the Company's commercial residual market business, which primarily offers workers' compensation products and services to the involuntary market.
- *National Property and Other* provides traditional and customized property insurance programs to large and mid-sized customers through *National Property*. National Property and Other also provides insurance coverage for the commercial transportation industry through *Northland Transportation*, commercial liability and commercial property policies for small, difficult to place specialty classes of commercial business primarily on an excess and surplus lines basis through *Northfield*, and tailored property and casualty programs on an admitted basis for customers with common risk characteristics or coverage requirements through *National Programs*. National Property and Other also serves small to medium-sized agricultural businesses, including farms, ranches, wineries and related operations, through *Agribusiness*.

International

- *International*, through its operations in Canada, the United Kingdom and the Republic of Ireland, provides property and casualty insurance and risk management services to several customer groups, including, among others, those in the technology, manufacturing and public services industry sectors. International also provides insurance coverages for both the foreign exposures of United States organizations and the United States exposures of foreign organizations through *Global Services*. Through its Lloyd's syndicate (Syndicate 5000), for which the Company provides 100% of the capital, International underwrites five principal businesses — marine, global property, accident & special risks, power & utilities and aviation. Through its 100% ownership of the common stock of Travelers Participações em Seguros Brazil S.A., International also underwrites property and casualty insurance business in Brazil.

Business Insurance also includes Simply Business, as well as Business Insurance Other, which comprises the Special Liability Group (which manages the Company's asbestos and environmental liabilities) and the assumed reinsurance and certain other runoff operations.

The Travelers Companies, Inc.
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Business Realignment (Continued)



Bond & Specialty Insurance

Bond & Specialty Insurance provides surety, fidelity, management liability, professional liability, and other property and casualty coverages and related risk management services to its customers in the United States, and certain specialty insurance products in Canada, the United Kingdom, the Republic of Ireland and Brazil, utilizing various degrees of financially-based underwriting approaches. The range of coverages includes performance, payment and commercial surety and fidelity bonds for construction and general commercial enterprises; management liability coverages including directors' and officers' liability, employee dishonesty, employment practices liability, fiduciary liability and cyber risk for public corporations, private companies, not-for-profit organizations and financial institutions; professional liability coverage for a variety of professionals including, among others, lawyers and design professionals; and in the United States only, property, workers' compensation, auto and general liability for financial institutions.

Bond & Specialty Insurance surety business in Brazil and Colombia is conducted through J. Malucelli Participações em Seguros e Resseguros S.A. (JMalucelli) and J. Malucelli Latam S.A. in Brazil. The Company owns 49.5% of both JMalucelli, a market leader in surety coverages in Brazil, and J. Malucelli Latam S.A., which in September 2015 acquired a majority interest in JMalucelli Travelers Seguros S.A., a Colombian start-up surety provider. These joint venture investments are accounted for using the equity method and are included in "other investments" on the consolidated balance sheet.

Personal Insurance

Personal Insurance writes a broad range of property and casualty insurance covering individuals' personal risks, primarily in the United States, as well as in Canada. The primary products of automobile and homeowners insurance are complemented by a broad suite of related coverages.

The Travelers Companies, Inc.
Financial Highlights

(\$ and shares in millions, except per share data)



	1Q 2016	2Q 2016	3Q 2016	4Q 2016	1Q 2017	2Q 2017	3Q 2017	YTD 3Q 2016	YTD 3Q 2017
Net income	\$ 691	\$ 664	\$ 716	\$ 943	\$ 617	\$ 595	\$ 293	\$ 2,071	\$ 1,505
Net income per share:									
Basic	\$ 2.33	\$ 2.27	\$ 2.48	\$ 3.32	\$ 2.19	\$ 2.13	\$ 1.06	\$ 7.09	\$ 5.39
Diluted	\$ 2.30	\$ 2.24	\$ 2.45	\$ 3.28	\$ 2.17	\$ 2.11	\$ 1.05	\$ 7.00	\$ 5.34
Core income	\$ 698	\$ 649	\$ 701	\$ 919	\$ 614	\$ 543	\$ 253	\$ 2,048	\$ 1,410
Core income per share:									
Basic	\$ 2.35	\$ 2.22	\$ 2.43	\$ 3.23	\$ 2.18	\$ 1.94	\$ 0.92	\$ 7.01	\$ 5.05
Diluted	\$ 2.33	\$ 2.20	\$ 2.40	\$ 3.20	\$ 2.16	\$ 1.92	\$ 0.91	\$ 6.92	\$ 5.01
Return on equity	11.6%	10.9%	11.6%	15.8%	10.5%	10.0%	4.9%	11.4%	8.5%
Core return on equity	12.5%	11.6%	12.5%	16.4%	10.8%	9.5%	4.5%	12.2%	8.3%
Total assets, at period end	\$ 101,680	\$ 102,446	\$ 102,787	\$ 100,245	\$ 101,246	\$ 102,669	\$ 104,311	\$ 102,787	\$ 104,311
Total equity, at period end	\$ 24,166	\$ 24,714	\$ 24,439	\$ 23,221	\$ 23,612	\$ 23,858	\$ 23,738	\$ 24,439	\$ 23,738
Book value per share, at period end	\$ 82.65	\$ 85.73	\$ 86.04	\$ 83.05	\$ 84.51	\$ 86.46	\$ 86.73	\$ 86.04	\$ 86.73
Less: Net unrealized investment gains, net of tax	6.02	8.12	7.22	2.61	2.95	3.75	3.67	7.22	3.67
Adjusted book value per share, at period end	<u>\$ 76.63</u>	<u>\$ 77.61</u>	<u>\$ 78.82</u>	<u>\$ 80.44</u>	<u>\$ 81.56</u>	<u>\$ 82.71</u>	<u>\$ 83.06</u>	<u>\$ 78.82</u>	<u>\$ 83.06</u>
Weighted average number of common shares outstanding (basic)	294.2	290.1	286.0	282.1	279.7	277.5	274.1	290.0	277.1
Weighted average number of common shares outstanding and common stock equivalents (diluted)	297.9	293.6	289.8	285.1	282.4	280.0	276.6	293.6	279.6
Common shares outstanding at period end	292.4	288.3	284.1	279.6	279.4	275.9	273.7	284.1	273.7
Common stock dividends declared	\$ 181	\$ 197	\$ 193	\$ 191	\$ 190	\$ 201	\$ 200	\$ 571	\$ 591
Common stock repurchased:									
Under Board of Directors authorization									
Shares	5.1	4.9	4.7	6.6	1.9	3.8	2.6	14.7	8.3
Cost	\$ 550	\$ 550	\$ 550	\$ 750	\$ 225	\$ 475	\$ 328	\$ 1,650	\$ 1,028
Other									
Shares	0.5	-	0.1	-	0.5	-	-	0.6	0.5
Cost	\$ 59	\$ -	\$ 12	\$ 1	\$ 61	\$ -	\$ -	\$ 71	\$ 61

See Business Realignment on pages i and ii and Glossary of Financial Measures and Description of Reportable Business Segments on page 35.

The Travelers Companies, Inc.
Reconciliation to Net Income and Earnings Per Share



(\$ and shares in millions, except earnings per share)

	1Q 2016	2Q 2016	3Q 2016	4Q 2016	1Q 2017	2Q 2017	3Q 2017	YTD 3Q 2016	YTD 3Q 2017
Net income									
Net income	\$ 691	\$ 664	\$ 716	\$ 943	\$ 617	\$ 595	\$ 293	\$ 2,071	\$ 1,505
Less: Net realized investment gains (losses), after-tax	(7)	15	15	24	3	52	40	23	95
Core income	<u>\$ 698</u>	<u>\$ 649</u>	<u>\$ 701</u>	<u>\$ 919</u>	<u>\$ 614</u>	<u>\$ 543</u>	<u>\$ 253</u>	<u>\$ 2,048</u>	<u>\$ 1,410</u>
Basic earnings per share									
Net income	\$ 2.33	\$ 2.27	\$ 2.48	\$ 3.32	\$ 2.19	\$ 2.13	\$ 1.06	\$ 7.09	\$ 5.39
Less: Net realized investment gains (losses), after-tax	(0.02)	0.05	0.05	0.09	0.01	0.19	0.14	0.08	0.34
Core income	<u>\$ 2.35</u>	<u>\$ 2.22</u>	<u>\$ 2.43</u>	<u>\$ 3.23</u>	<u>\$ 2.18</u>	<u>\$ 1.94</u>	<u>\$ 0.92</u>	<u>\$ 7.01</u>	<u>\$ 5.05</u>
Diluted earnings per share									
Net income	\$ 2.30	\$ 2.24	\$ 2.45	\$ 3.28	\$ 2.17	\$ 2.11	\$ 1.05	\$ 7.00	\$ 5.34
Less: Net realized investment gains (losses), after-tax	(0.03)	0.04	0.05	0.08	0.01	0.19	0.14	0.08	0.33
Core income	<u>\$ 2.33</u>	<u>\$ 2.20</u>	<u>\$ 2.40</u>	<u>\$ 3.20</u>	<u>\$ 2.16</u>	<u>\$ 1.92</u>	<u>\$ 0.91</u>	<u>\$ 6.92</u>	<u>\$ 5.01</u>
Adjustments to net income and weighted average shares for net income EPS calculations: (1)									
	1Q 2016	2Q 2016	3Q 2016	4Q 2016	1Q 2017	2Q 2017	3Q 2017	YTD 3Q 2016	YTD 3Q 2017
Basic and Diluted									
Net income, as reported	\$ 691	\$ 664	\$ 716	\$ 943	\$ 617	\$ 595	\$ 293	\$ 2,071	\$ 1,505
Participating share-based awards - allocated income	(5)	(5)	(6)	(7)	(4)	(5)	(2)	(16)	(11)
Net income available to common shareholders - basic and diluted	<u>\$ 686</u>	<u>\$ 659</u>	<u>\$ 710</u>	<u>\$ 936</u>	<u>\$ 613</u>	<u>\$ 590</u>	<u>\$ 291</u>	<u>\$ 2,055</u>	<u>\$ 1,494</u>
Common Shares									
Basic									
Weighted average shares outstanding	<u>294.2</u>	<u>290.1</u>	<u>286.0</u>	<u>282.1</u>	<u>279.7</u>	<u>277.5</u>	<u>274.1</u>	<u>290.0</u>	<u>277.1</u>
Diluted									
Weighted average shares outstanding	294.2	290.1	286.0	282.1	279.7	277.5	274.1	290.0	277.1
Weighted average effects of dilutive securities - stock options and performance shares	3.7	3.5	3.8	3.0	2.7	2.5	2.5	3.6	2.5
Diluted weighted average shares outstanding	<u>297.9</u>	<u>293.6</u>	<u>289.8</u>	<u>285.1</u>	<u>282.4</u>	<u>280.0</u>	<u>276.6</u>	<u>293.6</u>	<u>279.6</u>

(1) Adjustments to net income and weighted average shares for net income EPS calculations can generally be used for the core income EPS calculations.

See Business Realignment on pages i and ii and Glossary of Financial Measures and Description of Reportable Business Segments on page 35.

The Travelers Companies, Inc.
Statement of Income - Consolidated

(\$ in millions)



	1Q 2016	2Q 2016	3Q 2016	4Q 2016	1Q 2017	2Q 2017	3Q 2017	YTD 3Q 2016	YTD 3Q 2017
Revenues									
Premiums	\$ 5,981	\$ 6,067	\$ 6,209	\$ 6,277	\$ 6,183	\$ 6,351	\$ 6,523	\$ 18,257	\$ 19,057
Net investment income	544	549	582	627	610	598	588	1,675	1,796
Fee income	117	119	116	106	113	116	113	352	342
Net realized investment gains (losses)	(9)	19	23	35	5	80	61	33	146
Other revenues	53	31	31	148	31	39	40	115	110
Total revenues	6,686	6,785	6,961	7,193	6,942	7,184	7,325	20,432	21,451
Claims and expenses									
Claims and claim adjustment expenses	3,712	3,762	3,856	3,740	4,094	4,225	4,806	11,330	13,125
Amortization of deferred acquisition costs	971	989	1,012	1,013	1,003	1,032	1,059	2,972	3,094
General and administrative expenses	995	1,054	1,057	1,048	996	1,045	1,045	3,106	3,086
Interest expense	91	93	89	90	89	92	95	273	276
Total claims and expenses	5,769	5,898	6,014	5,891	6,182	6,394	7,005	17,681	19,581
Income before income taxes	917	887	947	1,302	760	790	320	2,751	1,870
Income tax expense	226	223	231	359	143	195	27	680	365
Net income	\$ 691	\$ 664	\$ 716	\$ 943	\$ 617	\$ 595	\$ 293	\$ 2,071	\$ 1,505
Other-than-temporary impairments (OTTI)									
Total OTTI losses	\$ (28)	\$ (4)	\$ (4)	\$ (4)	\$ (1)	\$ (5)	\$ (5)	\$ (36)	\$ (11)
OTTI losses recognized in net realized investment gains (losses)	\$ (18)	\$ (4)	\$ (4)	\$ (3)	\$ (2)	\$ (5)	\$ (5)	\$ (26)	\$ (12)
OTTI gains (losses) recognized in other comprehensive income	\$ (10)	\$ -	\$ -	\$ (1)	\$ 1	\$ -	\$ -	\$ (10)	\$ 1
Other statistics									
Effective tax rate on net investment income	19.3%	19.4%	19.0%	21.3%	21.3%	21.9%	22.1%	19.2%	21.7%
Net investment income (after-tax)	\$ 439	\$ 442	\$ 472	\$ 493	\$ 480	\$ 468	\$ 457	\$ 1,353	\$ 1,405
Catastrophes, net of reinsurance:									
Pre-tax	\$ 318	\$ 333	\$ 89	\$ 137	\$ 347	\$ 403	\$ 700	\$ 740	\$ 1,450
After-tax	\$ 207	\$ 222	\$ 58	\$ 89	\$ 226	\$ 262	\$ 455	\$ 487	\$ 943
Prior year reserve development - favorable (unfavorable)									
Pre-tax	\$ 180	\$ 288	\$ 39	\$ 264	\$ 81	\$ 203	\$ 15	\$ 507	\$ 299
After-tax	\$ 119	\$ 192	\$ 27	\$ 172	\$ 44	\$ 132	\$ 10	\$ 338	\$ 186

See Business Realignment on pages i and ii and Glossary of Financial Measures and Description of Reportable Business Segments on page 35.

The Travelers Companies, Inc.
Net Income by Major Component and Combined Ratio - Consolidated

(\$ in millions, net of tax)



	1Q 2016	2Q 2016	3Q 2016	4Q 2016	1Q 2017	2Q 2017	3Q 2017	YTD 3Q 2016	YTD 3Q 2017
Underwriting gain (loss)	\$ 289	\$ 248	\$ 269	\$ 393	\$ 175	\$ 112	\$ (153)	\$ 806	\$ 134
Net investment income	439	442	472	493	480	468	457	1,353	1,405
Other income (expense), including interest expense	(30)	(41)	(40)	33	(41)	(37)	(51)	(111)	(129)
Core income	698	649	701	919	614	543	253	2,048	1,410
Net realized investment gains (losses)	(7)	15	15	24	3	52	40	23	95
Net income	\$ 691	\$ 664	\$ 716	\$ 943	\$ 617	\$ 595	\$ 293	\$ 2,071	\$ 1,505
Combined ratio (1) (2)									
Loss and loss adjustment expense ratio	61.1%	61.1%	61.2%	58.8%	65.3%	65.6%	72.8%	61.2%	68.0%
Underwriting expense ratio	31.2%	32.0%	31.7%	31.2%	30.7%	31.1%	30.4%	31.6%	30.7%
Combined ratio	92.3%	93.1%	92.9%	90.0%	96.0%	96.7%	103.2%	92.8%	98.7%
Impact on combined ratio:									
Net favorable prior year reserve development	-3.0%	-4.7%	-0.6%	-4.2%	-1.3%	-3.2%	-0.3%	-2.8%	-1.6%
Catastrophes, net of reinsurance	5.3%	5.5%	1.4%	2.2%	5.6%	6.4%	10.7%	4.1%	7.6%
Underlying combined ratio	90.0%	92.3%	92.1%	92.0%	91.7%	93.5%	92.8%	91.5%	92.7%

(1) Before policyholder dividends.

(2) Billing and policy fees and other, which are a component of other revenues, are allocated as a reduction of underwriting expenses. In addition, fee income is allocated as a reduction of losses and loss adjustment expenses and underwriting expenses. In addition, general and administrative expenses include non-insurance expenses that are excluded from underwriting expenses, and accordingly are excluded in calculating the combined ratio. See following:

	1Q 2016	2Q 2016	3Q 2016	4Q 2016	1Q 2017	2Q 2017	3Q 2017	YTD 3Q 2016	YTD 3Q 2017
Billing and policy fees and other	\$ 22	\$ 22	\$ 23	\$ 22	\$ 23	\$ 22	\$ 22	\$ 67	\$ 67
Fee income:									
Loss and loss adjustment expenses	\$ 44	\$ 45	\$ 44	\$ 35	\$ 42	\$ 42	\$ 42	\$ 133	\$ 126
Underwriting expenses	73	74	72	71	71	74	71	219	216
Total fee income	\$ 117	\$ 119	\$ 116	\$ 106	\$ 113	\$ 116	\$ 113	\$ 352	\$ 342
Non-insurance general and administrative expenses	\$ 8	\$ 7	\$ 8	\$ 8	\$ 8	\$ 8	\$ 28	\$ 23	\$ 44

See Business Realignment on pages i and ii and Glossary of Financial Measures and Description of Reportable Business Segments on page 35.

The Travelers Companies, Inc.
Core Income - Consolidated

(\$ in millions)



	1Q 2016	2Q 2016	3Q 2016	4Q 2016	1Q 2017	2Q 2017	3Q 2017	YTD 3Q 2016	YTD 3Q 2017
Revenues									
Premiums	\$ 5,981	\$ 6,067	\$ 6,209	\$ 6,277	\$ 6,183	\$ 6,351	\$ 6,523	\$ 18,257	\$ 19,057
Net investment income	544	549	582	627	610	598	588	1,675	1,796
Fee income	117	119	116	106	113	116	113	352	342
Other revenues	53	31	31	148	31	39	40	115	110
Total revenues	<u>6,695</u>	<u>6,766</u>	<u>6,938</u>	<u>7,158</u>	<u>6,937</u>	<u>7,104</u>	<u>7,264</u>	<u>20,399</u>	<u>21,305</u>
Claims and expenses									
Claims and claim adjustment expenses	3,712	3,762	3,856	3,740	4,094	4,225	4,806	11,330	13,125
Amortization of deferred acquisition costs	971	989	1,012	1,013	1,003	1,032	1,059	2,972	3,094
General and administrative expenses	995	1,054	1,057	1,048	996	1,045	1,045	3,106	3,086
Interest expense	91	93	89	90	89	92	95	273	276
Total claims and expenses	<u>5,769</u>	<u>5,898</u>	<u>6,014</u>	<u>5,891</u>	<u>6,182</u>	<u>6,394</u>	<u>7,005</u>	<u>17,681</u>	<u>19,581</u>
Core income before income taxes	926	868	924	1,267	755	710	259	2,718	1,724
Income tax expense	228	219	223	348	141	167	6	670	314
Core income	<u>\$ 698</u>	<u>\$ 649</u>	<u>\$ 701</u>	<u>\$ 919</u>	<u>\$ 614</u>	<u>\$ 543</u>	<u>\$ 253</u>	<u>\$ 2,048</u>	<u>\$ 1,410</u>
Other statistics									
Effective tax rate on net investment income	19.3%	19.4%	19.0%	21.3%	21.3%	21.9%	22.1%	19.2%	21.7%
Net investment income (after-tax)	\$ 439	\$ 442	\$ 472	\$ 493	\$ 480	\$ 468	\$ 457	\$ 1,353	\$ 1,405
Catastrophes, net of reinsurance:									
Pre-tax	\$ 318	\$ 333	\$ 89	\$ 137	\$ 347	\$ 403	\$ 700	\$ 740	\$ 1,450
After-tax	\$ 207	\$ 222	\$ 58	\$ 89	\$ 226	\$ 262	\$ 455	\$ 487	\$ 943
Prior year reserve development - favorable (unfavorable)									
Pre-tax	\$ 180	\$ 288	\$ 39	\$ 264	\$ 81	\$ 203	\$ 15	\$ 507	\$ 299
After-tax	\$ 119	\$ 192	\$ 27	\$ 172	\$ 44	\$ 132	\$ 10	\$ 338	\$ 186

See Business Realignment on pages i and ii and Glossary of Financial Measures and Description of Reportable Business Segments on page 35.

The Travelers Companies, Inc.
Selected Statistics - Property and Casualty Operations

(\$ in millions)



	1Q 2016	2Q 2016	3Q 2016	4Q 2016	1Q 2017	2Q 2017	3Q 2017	YTD 3Q 2016	YTD 3Q 2017
Statutory underwriting									
Gross written premiums	\$ 6,712	\$ 6,688	\$ 6,798	\$ 6,297	\$ 7,018	\$ 6,927	\$ 7,063	\$ 20,198	\$ 21,008
Net written premiums	\$ 6,166	\$ 6,345	\$ 6,389	\$ 6,058	\$ 6,495	\$ 6,640	\$ 6,660	\$ 18,900	\$ 19,795
Net earned premiums	\$ 5,981	\$ 6,067	\$ 6,209	\$ 6,277	\$ 6,183	\$ 6,351	\$ 6,523	\$ 18,257	\$ 19,057
Losses and loss adjustment expenses	3,663	3,709	3,803	3,685	4,043	4,169	4,751	11,175	12,963
Underwriting expenses	1,932	2,009	2,001	1,926	1,975	2,049	2,018	5,942	6,042
Statutory underwriting gain (loss)	386	349	405	666	165	133	(246)	1,140	52
Policyholder dividends	10	11	11	16	11	15	12	32	38
Statutory underwriting gain (loss) after policyholder dividends	\$ 376	\$ 338	\$ 394	\$ 650	\$ 154	\$ 118	\$ (258)	\$ 1,108	\$ 14
Other statutory statistics									
Reserves for losses and loss adjustment expenses	\$ 40,224	\$ 39,797	\$ 39,956	\$ 39,904	\$ 40,313	\$ 40,630	\$ 41,545	\$ 39,956	\$ 41,545
Increase (decrease) in reserves	\$ 442	\$ (427)	\$ 159	\$ (52)	\$ 409	\$ 317	\$ 915	\$ 174	\$ 1,641
Statutory capital and surplus	\$ 20,569	\$ 20,634	\$ 20,609	\$ 20,759	\$ 20,617	\$ 20,607	\$ 20,740	\$ 20,609	\$ 20,740
Net written premiums/surplus (1)	1.19:1	1.19:1	1.20:1	1.20:1	1.23:1	1.24:1	1.25:1	1.20:1	1.25:1

(1) Based on 12 months of rolling net written premiums.

See Business Realignment on pages i and ii and Glossary of Financial Measures and Description of Reportable Business Segments on page 35.

The Travelers Companies, Inc.
Written and Earned Premiums - Property and Casualty Operations

(\$ in millions)



	1Q 2016	2Q 2016	3Q 2016	4Q 2016	1Q 2017	2Q 2017	3Q 2017	YTD 3Q 2016	YTD 3Q 2017
Written premiums									
Gross	\$ 6,712	\$ 6,688	\$ 6,798	\$ 6,297	\$ 7,018	\$ 6,927	\$ 7,063	\$ 20,198	\$ 21,008
Ceded	(546)	(343)	(409)	(239)	(523)	(287)	(403)	(1,298)	(1,213)
Net	<u>\$ 6,166</u>	<u>\$ 6,345</u>	<u>\$ 6,389</u>	<u>\$ 6,058</u>	<u>\$ 6,495</u>	<u>\$ 6,640</u>	<u>\$ 6,660</u>	<u>\$ 18,900</u>	<u>\$ 19,795</u>
Earned premiums									
Gross	\$ 6,381	\$ 6,487	\$ 6,604	\$ 6,665	\$ 6,550	\$ 6,720	\$ 6,906	\$ 19,472	\$ 20,176
Ceded	(400)	(420)	(395)	(388)	(367)	(369)	(383)	(1,215)	(1,119)
Net	<u>\$ 5,981</u>	<u>\$ 6,067</u>	<u>\$ 6,209</u>	<u>\$ 6,277</u>	<u>\$ 6,183</u>	<u>\$ 6,351</u>	<u>\$ 6,523</u>	<u>\$ 18,257</u>	<u>\$ 19,057</u>

See Business Realignment on pages i and ii and Glossary of Financial Measures and Description of Reportable Business Segments on page 35.

The Travelers Companies, Inc.
Segment Income - Business Insurance

(\$ in millions)



	1Q 2016	2Q 2016	3Q 2016	4Q 2016	1Q 2017	2Q 2017	3Q 2017	YTD 3Q 2016	YTD 3Q 2017
Revenues									
Premiums	\$ 3,414	\$ 3,439	\$ 3,497	\$ 3,505	\$ 3,429	\$ 3,504	\$ 3,576	\$ 10,350	\$ 10,509
Net investment income	399	404	431	467	453	447	437	1,234	1,337
Fee income	114	115	111	102	109	112	108	340	329
Other revenues	30	8	7	123	9	15	19	45	43
Total revenues	3,957	3,966	4,046	4,197	4,000	4,078	4,140	11,969	12,218
Claims and expenses									
Claims and claim adjustment expenses	2,213	2,244	2,274	2,022	2,265	2,306	2,847	6,731	7,418
Amortization of deferred acquisition costs	546	553	563	559	554	567	579	1,662	1,700
General and administrative expenses	615	649	650	640	610	636	643	1,914	1,889
Total claims and expenses	3,374	3,446	3,487	3,221	3,429	3,509	4,069	10,307	11,007
Segment income before income taxes	583	520	559	976	571	569	71	1,662	1,211
Income tax expense (benefit)	136	119	126	275	129	140	(34)	381	235
Segment income	\$ 447	\$ 401	\$ 433	\$ 701	\$ 442	\$ 429	\$ 105	\$ 1,281	\$ 976
Other statistics									
Effective tax rate on net investment income	19.5%	19.5%	19.9%	21.9%	22.0%	22.2%	22.4%	19.6%	22.2%
Net investment income (after-tax)	\$ 321	\$ 325	\$ 346	\$ 364	\$ 353	\$ 348	\$ 338	\$ 992	\$ 1,039
Catastrophes, net of reinsurance:									
Pre-tax	\$ 148	\$ 167	\$ 74	\$ 74	\$ 132	\$ 184	\$ 489	\$ 389	\$ 805
After-tax	\$ 97	\$ 110	\$ 49	\$ 47	\$ 86	\$ 120	\$ 318	\$ 256	\$ 524
Prior year reserve development - favorable (unfavorable)									
Pre-tax (1)	\$ 74	\$ 125	\$ 4	\$ 221	\$ 61	\$ 125	\$ 9	\$ 203	\$ 195
After-tax (1)	\$ 49	\$ 84	\$ 2	\$ 144	\$ 30	\$ 81	\$ 6	\$ 135	\$ 117

(1) The first quarter of 2017 includes the unfavorable impact of \$62 million pre-tax (\$51 million after-tax) in the Company's international operations in Europe due to the UK Ministry of Justice's recent "Ogden" discount rate adjustment applied to lump sum bodily injury payouts.

See Business Realignment on pages i and ii and Glossary of Financial Measures and Description of Reportable Business Segments on page 35.

The Travelers Companies, Inc.

Segment Income by Major Component and Combined Ratio - Business Insurance

(\$ in millions, net of tax)



	1Q 2016	2Q 2016	3Q 2016	4Q 2016	1Q 2017	2Q 2017	3Q 2017	YTD 3Q 2016	YTD 3Q 2017
Underwriting gain (loss)	\$ 107	\$ 69	\$ 82	\$ 257	\$ 83	\$ 69	\$ (233)	\$ 258	\$ (81)
Net investment income	321	325	346	364	353	348	338	992	1,039
Other income	19	7	5	80	6	12	-	31	18
Segment income	\$ 447	\$ 401	\$ 433	\$ 701	\$ 442	\$ 429	\$ 105	\$ 1,281	\$ 976
Combined ratio (1) (2)									
Loss and loss adjustment expense ratio	63.3%	63.7%	63.5%	56.4%	64.5%	64.3%	78.1%	63.5%	69.1%
Underwriting expense ratio	31.8%	32.8%	32.6%	32.2%	31.9%	32.2%	31.7%	32.4%	31.9%
Combined ratio	<u>95.1%</u>	<u>96.5%</u>	<u>96.1%</u>	<u>88.6%</u>	<u>96.4%</u>	<u>96.5%</u>	<u>109.8%</u>	<u>95.9%</u>	<u>101.0%</u>
Impact on combined ratio:									
Net favorable prior year reserve development	-2.2%	-3.6%	-0.1%	-6.3%	-1.8%	-3.6%	-0.3%	-2.0%	-1.9%
Catastrophes, net of reinsurance	4.3%	4.8%	2.1%	2.1%	3.8%	5.3%	13.7%	3.8%	7.7%
Underlying combined ratio	<u>93.0%</u>	<u>95.3%</u>	<u>94.1%</u>	<u>92.8%</u>	<u>94.4%</u>	<u>94.8%</u>	<u>96.4%</u>	<u>94.1%</u>	<u>95.2%</u>

(1) Before policyholder dividends.

(2) Billing and policy fees and other, which are a component of other revenues, are allocated as a reduction of underwriting expenses. In addition, fee income is allocated as a reduction of losses and loss adjustment expenses and underwriting expenses. In addition, general and administrative expenses include non-insurance expenses that are excluded from underwriting expenses, and accordingly are excluded in calculating the combined ratio. See following:

	1Q 2016	2Q 2016	3Q 2016	4Q 2016	1Q 2017	2Q 2017	3Q 2017	YTD 3Q 2016	YTD 3Q 2017
Billing and policy fees and other	\$ 4	\$ 4	\$ 5	\$ 4	\$ 4	\$ 4	\$ 4	\$ 13	\$ 12
Fee income:									
Loss and loss adjustment expenses	\$ 44	\$ 45	\$ 44	\$ 35	\$ 42	\$ 42	\$ 42	\$ 133	\$ 126
Underwriting expenses	70	70	67	67	67	70	66	207	203
Total fee income	<u>\$ 114</u>	<u>\$ 115</u>	<u>\$ 111</u>	<u>\$ 102</u>	<u>\$ 109</u>	<u>\$ 112</u>	<u>\$ 108</u>	<u>\$ 340</u>	<u>\$ 329</u>
Non-insurance general and administrative expenses	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 21	\$ -	\$ 21

See Business Realignment on pages i and ii and Glossary of Financial Measures and Description of Reportable Business Segments on page 35.

The Travelers Companies, Inc.
Selected Statistics - Business Insurance

(\$ in millions)



	1Q 2016	2Q 2016	3Q 2016	4Q 2016	1Q 2017	2Q 2017	3Q 2017	YTD 3Q 2016	YTD 3Q 2017
Statutory underwriting									
Gross written premiums	\$ 4,199	\$ 3,780	\$ 3,752	\$ 3,501	\$ 4,271	\$ 3,794	\$ 3,787	\$ 11,731	\$ 11,852
Net written premiums	\$ 3,760	\$ 3,472	\$ 3,388	\$ 3,280	\$ 3,855	\$ 3,544	\$ 3,434	\$ 10,620	\$ 10,833
Net earned premiums	\$ 3,414	\$ 3,439	\$ 3,497	\$ 3,505	\$ 3,429	\$ 3,504	\$ 3,576	\$ 10,350	\$ 10,509
Losses and loss adjustment expenses	2,166	2,193	2,223	1,975	2,215	2,254	2,795	6,582	7,264
Underwriting expenses	1,160	1,145	1,118	1,089	1,169	1,153	1,106	3,423	3,428
Statutory underwriting gain (loss)	88	101	156	441	45	97	(325)	345	(183)
Policyholder dividends	8	9	9	9	9	12	10	26	31
Statutory underwriting gain (loss) after policyholder dividends	\$ 80	\$ 92	\$ 147	\$ 432	\$ 36	\$ 85	\$ (335)	\$ 319	\$ (214)

See Business Realignment on pages i and ii and Glossary of Financial Measures and Description of Reportable Business Segments on page 35.

The Travelers Companies, Inc.
Net Written Premiums - Business Insurance

(\$ in millions)



	1Q 2016	2Q 2016	3Q 2016	4Q 2016	1Q 2017	2Q 2017	3Q 2017	YTD 3Q 2016	YTD 3Q 2017
Net written premiums by market									
Domestic									
Select Accounts	\$ 724	\$ 709	\$ 657	\$ 639	\$ 755	\$ 720	\$ 664	\$ 2,090	\$ 2,139
Middle Market	2,063	1,741	1,824	1,751	2,177	1,820	1,896	5,628	5,893
National Accounts	320	234	245	259	288	219	244	799	751
National Property and Other	410	521	454	394	386	496	428	1,385	1,310
Total Domestic	3,517	3,205	3,180	3,043	3,606	3,255	3,232	9,902	10,093
International	243	267	208	237	249	289	202	718	740
Total	<u>\$ 3,760</u>	<u>\$ 3,472</u>	<u>\$ 3,388</u>	<u>\$ 3,280</u>	<u>\$ 3,855</u>	<u>\$ 3,544</u>	<u>\$ 3,434</u>	<u>\$ 10,620</u>	<u>\$ 10,833</u>
Net written premiums by product line									
Domestic									
Workers' compensation	\$ 1,198	\$ 916	\$ 939	\$ 892	\$ 1,207	\$ 925	\$ 918	\$ 3,053	\$ 3,050
Commercial automobile	544	517	502	474	581	543	549	1,563	1,673
Commercial property	406	520	437	424	402	506	441	1,363	1,349
General liability	537	471	506	473	558	491	519	1,514	1,568
Commercial multi-peril	829	777	777	774	855	788	787	2,383	2,430
Other	3	4	19	6	3	2	18	26	23
Total Domestic	3,517	3,205	3,180	3,043	3,606	3,255	3,232	9,902	10,093
International	243	267	208	237	249	289	202	718	740
Total	<u>\$ 3,760</u>	<u>\$ 3,472</u>	<u>\$ 3,388</u>	<u>\$ 3,280</u>	<u>\$ 3,855</u>	<u>\$ 3,544</u>	<u>\$ 3,434</u>	<u>\$ 10,620</u>	<u>\$ 10,833</u>
National Accounts									
Additions to claim volume under administration (1)	\$ 797	\$ 545	\$ 553	\$ 661	\$ 734	\$ 529	\$ 521	\$ 1,895	\$ 1,784
Written fees	\$ 115	\$ 91	\$ 87	\$ 84	\$ 104	\$ 85	\$ 83	\$ 293	\$ 272

(1) Includes new and renewal business.

See Business Realignment on pages i and ii and Glossary of Financial Measures and Description of Reportable Business Segments on page 35.

The Travelers Companies, Inc.
Segment Income - Bond & Specialty Insurance

(\$ in millions)



	1Q 2016	2Q 2016	3Q 2016	4Q 2016	1Q 2017	2Q 2017	3Q 2017	YTD 3Q 2016	YTD 3Q 2017
Revenues									
Premiums	\$ 552	\$ 559	\$ 573	\$ 576	\$ 555	\$ 575	\$ 591	\$ 1,684	\$ 1,721
Net investment income	60	58	59	62	61	56	57	177	174
Other revenues	4	5	5	7	5	6	5	14	16
Total revenues	616	622	637	645	621	637	653	1,875	1,911
Claims and expenses									
Claims and claim adjustment expenses	179	93	186	175	227	174	236	458	637
Amortization of deferred acquisition costs	102	104	109	106	103	108	111	315	322
General and administrative expenses	107	109	112	117	113	116	115	328	344
Total claims and expenses	388	306	407	398	443	398	462	1,101	1,303
Segment income before income taxes	228	316	230	247	178	239	191	774	608
Income tax expense	68	101	65	75	33	76	55	234	164
Segment income	\$ 160	\$ 215	\$ 165	\$ 172	\$ 145	\$ 163	\$ 136	\$ 540	\$ 444
Other statistics									
Effective tax rate on net investment income	16.9%	17.3%	9.8%	15.2%	14.6%	17.6%	18.9%	14.7%	16.9%
Net investment income (after-tax)	\$ 50	\$ 48	\$ 53	\$ 53	\$ 52	\$ 46	\$ 47	\$ 151	\$ 145
Catastrophes, net of reinsurance:									
Pre-tax	\$ 1	\$ 3	\$ 1	\$ 1	\$ 1	\$ 1	\$ 6	\$ 5	\$ 8
After-tax	\$ -	\$ 2	\$ 1	\$ 1	\$ -	\$ 1	\$ 4	\$ 3	\$ 5
Prior year reserve development - favorable (unfavorable)									
Pre-tax	\$ 66	\$ 159	\$ 46	\$ 79	\$ 14	\$ 78	\$ 6	\$ 271	\$ 98
After-tax	\$ 43	\$ 105	\$ 31	\$ 51	\$ 10	\$ 51	\$ 4	\$ 179	\$ 65

See Business Realignment on pages i and ii and Glossary of Financial Measures and Description of Reportable Business Segments on page 35.

The Travelers Companies, Inc.

Segment Income by Major Component and Combined Ratio - Bond & Specialty Insurance

(\$ in millions, net of tax)



	1Q 2016	2Q 2016	3Q 2016	4Q 2016	1Q 2017	2Q 2017	3Q 2017	YTD 3Q 2016	YTD 3Q 2017
Underwriting gain	\$ 108	\$ 163	\$ 108	\$ 115	\$ 89	\$ 114	\$ 85	\$ 379	\$ 288
Net investment income	50	48	53	53	52	46	47	151	145
Other income	2	4	4	4	4	3	4	10	11
Segment income	\$ 160	\$ 215	\$ 165	\$ 172	\$ 145	\$ 163	\$ 136	\$ 540	\$ 444
Combined ratio									
Loss and loss adjustment expense ratio	32.1%	16.2%	32.0%	29.1%	40.6%	29.7%	39.5%	26.8%	36.6%
Underwriting expense ratio	37.7%	38.3%	38.6%	38.7%	38.8%	39.0%	38.2%	38.2%	38.7%
Combined ratio	<u>69.8%</u>	<u>54.5%</u>	<u>70.6%</u>	<u>67.8%</u>	<u>79.4%</u>	<u>68.7%</u>	<u>77.7%</u>	<u>65.0%</u>	<u>75.3%</u>
Impact on combined ratio:									
Net favorable prior year reserve development	-12.0%	-28.4%	-8.1%	-13.7%	-2.6%	-13.5%	-0.9%	-16.1%	-5.7%
Catastrophes, net of reinsurance	0.1%	0.5%	0.2%	0.2%	0.1%	0.2%	0.9%	0.3%	0.5%
Underlying combined ratio	<u>81.7%</u>	<u>82.4%</u>	<u>78.5%</u>	<u>81.3%</u>	<u>81.9%</u>	<u>82.0%</u>	<u>77.7%</u>	<u>80.8%</u>	<u>80.5%</u>

See Business Realignment on pages i and ii and Glossary of Financial Measures and Description of Reportable Business Segments on page 35.

The Travelers Companies, Inc.
Selected Statistics - Bond & Specialty Insurance

(\$ in millions)



	1Q 2016	2Q 2016	3Q 2016	4Q 2016	1Q 2017	2Q 2017	3Q 2017	YTD 3Q 2016	YTD 3Q 2017
Statutory underwriting									
Gross written premiums	\$ 577	\$ 589	\$ 618	\$ 588	\$ 601	\$ 620	\$ 632	\$ 1,784	\$ 1,853
Net written premiums	\$ 522	\$ 570	\$ 600	\$ 579	\$ 544	\$ 598	\$ 611	\$ 1,692	\$ 1,753
Net earned premiums	\$ 552	\$ 559	\$ 573	\$ 576	\$ 555	\$ 575	\$ 591	\$ 1,684	\$ 1,721
Losses and loss adjustment expenses	177	91	184	167	226	170	233	452	629
Underwriting expenses	212	218	225	217	219	228	231	655	678
Statutory underwriting gain	163	250	164	192	110	177	127	577	414
Policyholder dividends	2	2	2	7	2	3	2	6	7
Statutory underwriting gain after policyholder dividends	<u>\$ 161</u>	<u>\$ 248</u>	<u>\$ 162</u>	<u>\$ 185</u>	<u>\$ 108</u>	<u>\$ 174</u>	<u>\$ 125</u>	<u>\$ 571</u>	<u>\$ 407</u>

See Business Realignment on pages i and ii and Glossary of Financial Measures and Description of Reportable Business Segments on page 35.

The Travelers Companies, Inc.
Net Written Premiums - Bond & Specialty Insurance

(\$ in millions)



	1Q 2016	2Q 2016	3Q 2016	4Q 2016	1Q 2017	2Q 2017	3Q 2017	YTD 3Q 2016	YTD 3Q 2017
Net written premiums by market									
Domestic									
Management Liability	\$ 325	\$ 331	\$ 354	\$ 332	\$ 330	\$ 341	\$ 359	\$ 1,010	\$ 1,030
Surety	167	205	212	173	174	211	212	584	597
Total Domestic	492	536	566	505	504	552	571	1,594	1,627
International	30	34	34	74	40	46	40	98	126
Total	\$ 522	\$ 570	\$ 600	\$ 579	\$ 544	\$ 598	\$ 611	\$ 1,692	\$ 1,753
Net written premiums by product line									
Domestic									
Fidelity & surety	\$ 219	\$ 255	\$ 266	\$ 221	\$ 225	\$ 260	\$ 264	\$ 740	\$ 749
General liability	227	240	246	241	234	249	247	713	730
Other	46	41	54	43	45	43	60	141	148
Total Domestic	492	536	566	505	504	552	571	1,594	1,627
International	30	34	34	74	40	46	40	98	126
Total	\$ 522	\$ 570	\$ 600	\$ 579	\$ 544	\$ 598	\$ 611	\$ 1,692	\$ 1,753

See Business Realignment on pages i and ii and Glossary of Financial Measures and Description of Reportable Business Segments on page 35.

The Travelers Companies, Inc.
Segment Income - Personal Insurance

(\$ in millions)



	1Q 2016	2Q 2016	3Q 2016	4Q 2016	1Q 2017	2Q 2017	3Q 2017	YTD 3Q 2016	YTD 3Q 2017
Revenues									
Premiums	\$ 2,015	\$ 2,069	\$ 2,139	\$ 2,196	\$ 2,199	\$ 2,272	\$ 2,356	\$ 6,223	\$ 6,827
Net investment income	85	87	92	98	96	95	94	264	285
Fee income	3	4	5	4	4	4	5	12	13
Other revenues	16	15	16	16	16	15	14	47	45
Total revenues	2,119	2,175	2,252	2,314	2,315	2,386	2,469	6,546	7,170
Claims and expenses									
Claims and claim adjustment expenses	1,320	1,425	1,396	1,543	1,602	1,745	1,723	4,141	5,070
Amortization of deferred acquisition costs	323	332	340	348	346	357	369	995	1,072
General and administrative expenses	265	289	287	283	265	285	280	841	830
Total claims and expenses	1,908	2,046	2,023	2,174	2,213	2,387	2,372	5,977	6,972
Segment income (loss) before income taxes	211	129	229	140	102	(1)	97	569	198
Income tax expense (benefit)	59	34	66	33	13	(13)	20	159	20
Segment income	\$ 152	\$ 95	\$ 163	\$ 107	\$ 89	\$ 12	\$ 77	\$ 410	\$ 178
Other statistics									
Effective tax rate on net investment income	20.2%	20.3%	21.0%	22.2%	22.3%	22.5%	22.7%	20.5%	22.5%
Net investment income (after-tax)	\$ 68	\$ 69	\$ 73	\$ 76	\$ 75	\$ 74	\$ 72	\$ 210	\$ 221
Catastrophes, net of reinsurance:									
Pre-tax	\$ 169	\$ 163	\$ 14	\$ 62	\$ 214	\$ 218	\$ 205	\$ 346	\$ 637
After-tax	\$ 110	\$ 110	\$ 8	\$ 41	\$ 140	\$ 141	\$ 133	\$ 228	\$ 414
Prior year reserve development - favorable (unfavorable)									
Pre-tax	\$ 40	\$ 4	\$ (11)	\$ (36)	\$ 6	\$ -	\$ -	\$ 33	\$ 6
After-tax	\$ 27	\$ 3	\$ (6)	\$ (23)	\$ 4	\$ -	\$ -	\$ 24	\$ 4

See Business Realignment on pages i and ii and Glossary of Financial Measures and Description of Reportable Business Segments on page 35.

The Travelers Companies, Inc.
Segment Income by Major Component and Combined Ratio - Personal Insurance

(\$ in millions, net of tax)



	1Q 2016	2Q 2016	3Q 2016	4Q 2016	1Q 2017	2Q 2017	3Q 2017	YTD 3Q 2016	YTD 3Q 2017
Underwriting gain (loss)	\$ 74	\$ 16	\$ 79	\$ 21	\$ 3	\$ (71)	\$ (5)	\$ 169	\$ (73)
Net investment income	68	69	73	76	75	74	72	210	221
Other income	10	10	11	10	11	9	10	31	30
Segment income	\$ 152	\$ 95	\$ 163	\$ 107	\$ 89	\$ 12	\$ 77	\$ 410	\$ 178
Combined ratio (1)									
Loss and loss adjustment expense ratio	65.5%	68.9%	65.2%	70.3%	72.9%	76.8%	73.1%	66.5%	74.2%
Underwriting expense ratio	28.1%	28.9%	28.3%	27.7%	26.7%	27.3%	26.6%	28.5%	26.9%
Combined ratio	93.6%	97.8%	93.5%	98.0%	99.6%	104.1%	99.7%	95.0%	101.1%
<i>Domestic Agency combined ratio</i>	92.8%	94.6%	91.7%	97.1%	99.0%	103.5%	98.7%	93.0%	100.4%
Impact on combined ratio:									
Net (favorable)/unfavorable prior year reserve development	-2.0%	-0.2%	0.5%	1.6%	-0.3%	0.0%	0.0%	-0.5%	-0.1%
Catastrophes, net of reinsurance	8.4%	7.8%	0.6%	2.8%	9.8%	9.6%	8.7%	5.5%	9.3%
Underlying combined ratio	87.2%	90.2%	92.4%	93.6%	90.1%	94.5%	91.0%	90.0%	91.9%

(1) Billing and policy fees and other, which are a component of other revenues, and fee income are allocated as a reduction of underwriting expenses.

	1Q 2016	2Q 2016	3Q 2016	4Q 2016	1Q 2017	2Q 2017	3Q 2017	YTD 3Q 2016	YTD 3Q 2017
Billing and policy fees and other	\$ 18	\$ 18	\$ 18	\$ 18	\$ 19	\$ 18	\$ 18	\$ 54	\$ 55
Fee income	\$ 3	\$ 4	\$ 5	\$ 4	\$ 4	\$ 4	\$ 5	\$ 12	\$ 13

See Business Realignment on pages i and ii and Glossary of Financial Measures and Description of Reportable Business Segments on page 35.

The Travelers Companies, Inc.
Selected Statistics - Personal Insurance

(\$ in millions)



	1Q 2016	2Q 2016	3Q 2016	4Q 2016	1Q 2017	2Q 2017	3Q 2017	YTD 3Q 2016	YTD 3Q 2017
Statutory underwriting									
Gross written premiums	\$ 1,936	\$ 2,319	\$ 2,428	\$ 2,208	\$ 2,146	\$ 2,513	\$ 2,644	\$ 6,683	\$ 7,303
Net written premiums	\$ 1,884	\$ 2,303	\$ 2,401	\$ 2,199	\$ 2,096	\$ 2,498	\$ 2,615	\$ 6,588	\$ 7,209
Net earned premiums	\$ 2,015	\$ 2,069	\$ 2,139	\$ 2,196	\$ 2,199	\$ 2,272	\$ 2,356	\$ 6,223	\$ 6,827
Losses and loss adjustment expenses	1,320	1,425	1,396	1,543	1,602	1,745	1,723	4,141	5,070
Underwriting expenses	560	646	658	620	587	668	681	1,864	1,936
Statutory underwriting gain (loss)	<u>\$ 135</u>	<u>\$ (2)</u>	<u>\$ 85</u>	<u>\$ 33</u>	<u>\$ 10</u>	<u>\$ (141)</u>	<u>\$ (48)</u>	<u>\$ 218</u>	<u>\$ (179)</u>
Policies in force (in thousands)									
Automobile	2,630	2,704	2,788	2,871	2,929	2,962	2,979	2,788	2,979
Homeowners and Other	4,474	4,531	4,564	4,591	4,639	4,702	4,773	4,564	4,773

See Business Realignment on pages i and ii and Glossary of Financial Measures and Description of Reportable Business Segments on page 35.

The Travelers Companies, Inc.
Net Written Premiums - Personal Insurance

(\$ in millions)



	1Q 2016	2Q 2016	3Q 2016	4Q 2016	1Q 2017	2Q 2017	3Q 2017	YTD 3Q 2016	YTD 3Q 2017
Net written premiums by market									
Domestic									
Agency									
Automobile	\$ 932	\$ 1,018	\$ 1,095	\$ 1,058	\$ 1,087	\$ 1,159	\$ 1,228	\$ 3,045	\$ 3,474
Homeowners and Other	760	1,036	1,058	918	794	1,077	1,107	2,854	2,978
Total Agency	1,692	2,054	2,153	1,976	1,881	2,236	2,335	5,899	6,452
Direct-to-Consumer	68	75	87	79	83	88	100	230	271
Total Domestic	1,760	2,129	2,240	2,055	1,964	2,324	2,435	6,129	6,723
International	124	174	161	144	132	174	180	459	486
Total	\$ 1,884	\$ 2,303	\$ 2,401	\$ 2,199	\$ 2,096	\$ 2,498	\$ 2,615	\$ 6,588	\$ 7,209

See Business Realignment on pages i and ii and Glossary of Financial Measures and Description of Reportable Business Segments on page 35.

The Travelers Companies, Inc.
Selected Statistics - Personal Insurance - Domestic Agency Automobile (1)



(\$ in millions)

	1Q 2016	2Q 2016	3Q 2016	4Q 2016	1Q 2017	2Q 2017	3Q 2017	YTD 3Q 2016	YTD 3Q 2017
Statutory underwriting									
Gross written premiums	\$ 939	\$ 1,022	\$ 1,099	\$ 1,063	\$ 1,094	\$ 1,164	\$ 1,234	\$ 3,060	\$ 3,492
Net written premiums	\$ 932	\$ 1,018	\$ 1,095	\$ 1,058	\$ 1,087	\$ 1,159	\$ 1,228	\$ 3,045	\$ 3,474
Net earned premiums	\$ 891	\$ 925	\$ 973	\$ 1,019	\$ 1,035	\$ 1,083	\$ 1,128	\$ 2,789	\$ 3,246
Losses and loss adjustment expenses	626	703	751	945	800	890	936	2,080	2,626
Underwriting expenses	234	252	259	256	260	278	279	745	817
Statutory underwriting gain (loss)	\$ 31	\$ (30)	\$ (37)	\$ (182)	\$ (25)	\$ (85)	\$ (87)	\$ (36)	\$ (197)
Other statistics									
Combined ratio (2):									
Loss and loss adjustment expense ratio	70.3%	75.9%	77.1%	92.8%	77.3%	82.2%	83.0%	74.6%	80.9%
Underwriting expense ratio	24.9%	25.4%	24.3%	23.9%	23.8%	24.2%	23.0%	24.8%	23.7%
Combined ratio	95.2%	101.3%	101.4%	116.7%	101.1%	106.4%	106.0%	99.4%	104.6%
Impact on combined ratio:									
Net (favorable)/unfavorable prior year reserve development	-0.8%	0.0%	0.0%	3.9%	0.0%	0.0%	0.0%	-0.3%	0.0%
Catastrophes, net of reinsurance	2.0%	2.7%	0.3%	0.6%	2.5%	4.0%	7.2%	1.7%	4.6%
Underlying combined ratio	94.0%	98.6%	101.1%	112.2%	98.6%	102.4%	98.8%	98.0%	100.0%
Catastrophe losses, net of reinsurance:									
Pre-tax	\$ 19	\$ 24	\$ 4	\$ 5	\$ 26	\$ 43	\$ 80	\$ 47	\$ 149
After-tax	\$ 12	\$ 16	\$ 2	\$ 4	\$ 17	\$ 28	\$ 52	\$ 30	\$ 97
Prior year reserve development - favorable (unfavorable)									
Pre-tax	\$ 7	\$ -	\$ -	\$ (40)	\$ -	\$ -	\$ -	\$ 7	\$ -
After-tax	\$ 4	\$ -	\$ -	\$ (25)	\$ -	\$ -	\$ -	\$ 4	\$ -
Policies in force (in thousands)	2,212	2,275	2,350	2,428	2,482	2,514	2,528		
Change from prior year quarter	9.5%	10.6%	11.6%	12.6%	12.2%	10.5%	7.6%		
Change from prior quarter	2.5%	2.8%	3.3%	3.3%	2.2%	1.3%	0.6%		

(1) Represents Automobile policies sold through agents, brokers and other intermediaries, and excludes direct to consumer.

(2) Billing and policy fees and other, which are a component of other revenues, and fee income are allocated as a reduction of underwriting expenses.

	1Q 2016	2Q 2016	3Q 2016	4Q 2016	1Q 2017	2Q 2017	3Q 2017	YTD 3Q 2016	YTD 3Q 2017
Billing and policy fees and other	\$ 9	\$ 9	\$ 9	\$ 9	\$ 10	\$ 10	\$ 10	\$ 27	\$ 30
Fee income	\$ 2	\$ 2	\$ 2	\$ 2	\$ 2	\$ 3	\$ 2	\$ 6	\$ 7

See Business Realignment on pages i and ii and Glossary of Financial Measures and Description of Reportable Business Segments on page 35.

The Travelers Companies, Inc.
Selected Statistics - Personal Insurance - Domestic Agency Homeowners and Other (1)



(\$ in millions)

	1Q 2016	2Q 2016	3Q 2016	4Q 2016	1Q 2017	2Q 2017	3Q 2017	YTD 3Q 2016	YTD 3Q 2017
Statutory underwriting									
Gross written premiums	\$ 803	\$ 1,045	\$ 1,075	\$ 920	\$ 835	\$ 1,085	\$ 1,123	\$ 2,923	\$ 3,043
Net written premiums	\$ 760	\$ 1,036	\$ 1,058	\$ 918	\$ 794	\$ 1,077	\$ 1,107	\$ 2,854	\$ 2,978
Net earned premiums	\$ 920	\$ 926	\$ 942	\$ 949	\$ 934	\$ 955	\$ 976	\$ 2,788	\$ 2,865
Losses and loss adjustment expenses	578	541	493	447	646	686	605	1,612	1,937
Underwriting expenses	236	297	301	272	243	299	305	834	847
Statutory underwriting gain (loss)	\$ 106	\$ 88	\$ 148	\$ 230	\$ 45	\$ (30)	\$ 66	\$ 342	\$ 81
Other statistics									
Combined ratio (2):									
Loss and loss adjustment expense ratio	62.8%	58.4%	52.3%	47.2%	69.1%	71.9%	62.1%	57.8%	67.6%
Underwriting expense ratio	27.6%	29.5%	29.2%	28.9%	27.6%	28.4%	28.2%	28.8%	28.1%
Combined ratio	90.4%	87.9%	81.5%	76.1%	96.7%	100.3%	90.3%	86.6%	95.7%
Impact on combined ratio:									
Net (favorable)/unfavorable prior year reserve development	-1.8%	0.0%	2.0%	0.5%	0.0%	0.0%	0.0%	0.1%	0.0%
Catastrophes, net of reinsurance	16.0%	9.7%	1.2%	5.2%	19.1%	17.5%	12.2%	8.9%	16.2%
Underlying combined ratio	76.2%	78.2%	78.3%	70.4%	77.6%	82.8%	78.1%	77.6%	79.5%
Catastrophe losses, net of reinsurance:									
Pre-tax	\$ 147	\$ 91	\$ 11	\$ 49	\$ 178	\$ 168	\$ 119	\$ 249	\$ 465
After-tax	\$ 96	\$ 59	\$ 7	\$ 31	\$ 116	\$ 109	\$ 77	\$ 162	\$ 302
Prior year reserve development - favorable (unfavorable)									
Pre-tax	\$ 17	\$ -	\$ (19)	\$ (5)	\$ -	\$ -	\$ -	\$ (2)	\$ -
After-tax	\$ 11	\$ -	\$ (12)	\$ (4)	\$ -	\$ -	\$ -	\$ (1)	\$ -
Policies in force (in thousands)	4,068	4,117	4,146	4,174	4,222	4,283	4,352		
Change from prior year quarter	1.5%	2.5%	2.8%	3.3%	3.8%	4.0%	5.0%		
Change from prior quarter	0.6%	1.2%	0.7%	0.7%	1.1%	1.4%	1.6%		

(1) Represents Homeowners and Other Lines sold through agents, brokers and other intermediaries, and excludes direct to consumer.

(2) Billing and policy fees and other, which are a component of other revenues, and fee income are allocated as a reduction of underwriting expenses.

	1Q 2016	2Q 2016	3Q 2016	4Q 2016	1Q 2017	2Q 2017	3Q 2017	YTD 3Q 2016	YTD 3Q 2017
Billing and policy fees and other	\$ 7	\$ 6	\$ 6	\$ 7	\$ 7	\$ 6	\$ 6	\$ 19	\$ 19
Fee income	\$ 2	\$ 2	\$ 2	\$ 1	\$ 2	\$ 2	\$ 2	\$ 6	\$ 6

See Business Realignment on pages i and ii and Glossary of Financial Measures and Description of Reportable Business Segments on page 35.

The Travelers Companies, Inc.

Interest Expense and Other

(\$ in millions)



	1Q 2016	2Q 2016	3Q 2016	4Q 2016	1Q 2017	2Q 2017	3Q 2017	YTD 3Q 2016	YTD 3Q 2017
Revenues									
Other revenues	\$ 3	\$ 3	\$ 3	\$ 2	\$ 1	\$ 3	\$ 2	\$ 9	\$ 6
Claims and expenses									
Interest expense	91	93	89	90	89	92	95	273	276
General and administrative expenses	8	7	8	8	8	8	7	23	23
Total claims and expenses	99	100	97	98	97	100	102	296	299
Loss before income tax benefit	(96)	(97)	(94)	(96)	(96)	(97)	(100)	(287)	(293)
Income taxes	(35)	(35)	(34)	(35)	(34)	(36)	(35)	(104)	(105)
Loss	\$ (61)	\$ (62)	\$ (60)	\$ (61)	\$ (62)	\$ (61)	\$ (65)	\$ (183)	\$ (188)

See Business Realignment on pages i and ii and Glossary of Financial Measures and Description of Reportable Business Segments on page 35.

The Travelers Companies, Inc.
Consolidated Balance Sheet

(in millions)



	September 30, 2017	December 31, 2016
Assets		
Fixed maturities, available for sale, at fair value (amortized cost \$60,727 and \$59,650)	\$ 62,157	\$ 60,515
Equity securities, available for sale, at fair value (cost \$509 and \$504)	601	732
Real estate investments	923	928
Short-term securities	5,859	4,865
Other investments	3,552	3,448
Total investments	<u>73,092</u>	<u>70,488</u>
Cash	379	307
Investment income accrued	568	630
Premiums receivable	7,267	6,722
Reinsurance recoverables	8,345	8,287
Ceded unearned premiums	688	589
Deferred acquisition costs	2,077	1,923
Deferred taxes	243	465
Contractholder receivables	4,757	4,609
Goodwill	3,946	3,580
Other intangible assets	345	268
Other assets	2,604	2,377
Total assets	<u>\$ 104,311</u>	<u>\$ 100,245</u>

Liabilities

Claims and claim adjustment expense reserves	\$ 49,750	\$ 47,949
Unearned premium reserves	13,247	12,329
Contractholder payables	4,757	4,609
Payables for reinsurance premiums	423	273
Debt	6,921	6,437
Other liabilities	5,475	5,427
Total liabilities	<u>80,573</u>	<u>77,024</u>

Shareholders' equity

Common stock (1,750.0 shares authorized; 273.8 and 279.6 shares issued, 273.7 and 279.6 shares outstanding)	22,836	22,614
Retained earnings	33,110	32,196
Accumulated other comprehensive loss	(285)	(755)
Treasury stock, at cost (498.3 and 489.5 shares)	(31,923)	(30,834)
Total shareholders' equity	<u>23,738</u>	<u>23,221</u>
Total liabilities and shareholders' equity	<u>\$ 104,311</u>	<u>\$ 100,245</u>

	September 30, 2017	December 31, 2016
Liabilities		
Claims and claim adjustment expense reserves	\$ 49,750	\$ 47,949
Unearned premium reserves	13,247	12,329
Contractholder payables	4,757	4,609
Payables for reinsurance premiums	423	273
Debt	6,921	6,437
Other liabilities	5,475	5,427
Total liabilities	<u>80,573</u>	<u>77,024</u>
Shareholders' equity		
Common stock (1,750.0 shares authorized; 273.8 and 279.6 shares issued, 273.7 and 279.6 shares outstanding)	22,836	22,614
Retained earnings	33,110	32,196
Accumulated other comprehensive loss	(285)	(755)
Treasury stock, at cost (498.3 and 489.5 shares)	(31,923)	(30,834)
Total shareholders' equity	<u>23,738</u>	<u>23,221</u>
Total liabilities and shareholders' equity	<u>\$ 104,311</u>	<u>\$ 100,245</u>

The Travelers Companies, Inc.

Investment Portfolio

(at carrying value, \$ in millions)



	September 30, 2017	Pre-tax Book Yield (1)	December 31, 2016	Pre-tax Book Yield (1)
Investment portfolio				
Taxable fixed maturities (including redeemable preferred stock)	\$ 31,265	3.12%	\$ 28,895	3.17%
Tax-exempt fixed maturities	30,892	3.10%	31,620	3.25%
Total fixed maturities	62,157	3.11%	60,515	3.21%
Non-redeemable preferred stocks	131	5.34%	129	5.37%
Public common stocks	470		603	
Total equity securities	601		732	
Real estate investments	923		928	
Short-term securities	5,859	1.19%	4,865	0.74%
Private equities	2,123		2,049	
Hedge funds	334		339	
Real estate partnerships	665		644	
Other investments	430		416	
Total other investments	3,552		3,448	
Total investments	\$ 73,092		\$ 70,488	
Net unrealized investment gains, net of tax, included in shareholders' equity	\$ 1,006		\$ 730	

(1) Yields are provided for those investments with an embedded book yield.

The Travelers Companies, Inc.
Investment Portfolio - Fixed Maturities Data

(at carrying value, \$ in millions)



Fixed maturities

U.S. Treasury securities and obligations of U.S. Government corporations and agencies
Obligations of states and political subdivisions:
Pre-refunded
All other
Total
Debt securities issued by foreign governments
Mortgage-backed securities - principally obligations of U.S. Government agencies
Corporates (including redeemable preferreds)
Total fixed maturities

	September 30, 2017		December 31, 2016
\$	2,068	\$	2,035
	3,829		5,157
	27,346		26,753
	31,175		31,910
	1,565		1,662
	2,173		1,708
	25,176		23,200
\$	62,157	\$	60,515

**Fixed Maturities
Quality Characteristics (1)**

Quality Ratings

Aaa
Aa
A
Baa
Total investment grade
Ba
B
Caa and lower
Total below investment grade
Total fixed maturities
Average weighted quality
Average duration of fixed maturities and short-term securities, net of securities lending activities and net receivables and payables on investment sales and purchases

September 30, 2017		
	Amount	% of Total
\$	26,122	42.1 %
	17,115	27.5
	9,437	15.2
	7,727	12.4
	60,401	97.2
	1,092	1.7
	436	0.7
	228	0.4
	1,756	2.8
\$	62,157	100.0 %
	Aa2, AA	
	4.2	

(1) Rated using external rating agencies or by Travelers when a public rating does not exist. Below investment grade assets refer to securities rated "Ba" or below.

The Travelers Companies, Inc.
Investment Income

(\$ in millions)



	1Q 2016	2Q 2016	3Q 2016	4Q 2016	1Q 2017	2Q 2017	3Q 2017	YTD 3Q 2016	YTD 3Q 2017
Gross investment income									
Fixed maturities	\$ 503	\$ 497	\$ 490	\$ 491	\$ 477	\$ 471	\$ 469	\$ 1,490	\$ 1,417
Short-term securities	6	7	7	9	11	13	19	20	43
Other	44	53	95	138	131	124	108	192	363
	553	557	592	638	619	608	596	1,702	1,823
Investment expenses	9	8	10	11	9	10	8	27	27
Net investment income, pre-tax	544	549	582	627	610	598	588	1,675	1,796
Income taxes	105	107	110	134	130	130	131	322	391
Net investment income, after-tax	\$ 439	\$ 442	\$ 472	\$ 493	\$ 480	\$ 468	\$ 457	\$ 1,353	\$ 1,405
Effective tax rate	19.3%	19.4%	19.0%	21.3%	21.3%	21.9%	22.1%	19.2%	21.7%
Average invested assets (1)	\$ 69,926	\$ 70,033	\$ 70,110	\$ 70,697	\$ 70,865	\$ 71,385	\$ 72,363	\$ 70,082	\$ 71,577
Average yield pre-tax (1)	3.1%	3.1%	3.3%	3.5%	3.4%	3.4%	3.2%	3.2%	3.3%
Average yield after-tax	2.5%	2.5%	2.7%	2.8%	2.7%	2.6%	2.5%	2.6%	2.6%

(1) Excludes net unrealized investment gains, and is adjusted for cash, receivables for investment sales, payables on investment purchases and accrued investment income.

The Travelers Companies, Inc.
Net Realized and Unrealized Investment Gains (Losses)

(\$ in millions)



	1Q 2016	2Q 2016	3Q 2016	4Q 2016	1Q 2017	2Q 2017	3Q 2017	YTD 3Q 2016	YTD 3Q 2017
Net realized investment gains (losses)									
Fixed maturities	\$ 4	\$ 21	\$ 11	\$ 8	\$ 4	\$ 5	\$ 9	\$ 36	\$ 18
Equity securities	(5)	2	2	3	5	79	54	(1)	138
Other (1)	(8)	(4)	10	24	(4)	(4)	(2)	(2)	(10)
Realized investment gains (losses) before tax	(9)	19	23	35	5	80	61	33	146
Related taxes	(2)	4	8	11	2	28	21	10	51
Net realized investment gains (losses)	<u>\$ (7)</u>	<u>\$ 15</u>	<u>\$ 15</u>	<u>\$ 24</u>	<u>\$ 3</u>	<u>\$ 52</u>	<u>\$ 40</u>	<u>\$ 23</u>	<u>\$ 95</u>
Gross investment gains (1)	\$ 120	\$ 150	\$ 68	\$ 141	\$ 58	\$ 128	\$ 106	\$ 338	\$ 292
Gross investment losses before impairments (1)	(111)	(127)	(41)	(103)	(51)	(43)	(40)	(279)	(134)
Net investment gains (losses) before impairments	9	23	27	38	7	85	66	59	158
Other-than-temporary impairment losses	(18)	(4)	(4)	(3)	(2)	(5)	(5)	(26)	(12)
Net realized investment gains (losses) before tax	(9)	19	23	35	5	80	61	33	146
Related taxes	(2)	4	8	11	2	28	21	10	51
Net realized investment gains (losses)	<u>\$ (7)</u>	<u>\$ 15</u>	<u>\$ 15</u>	<u>\$ 24</u>	<u>\$ 3</u>	<u>\$ 52</u>	<u>\$ 40</u>	<u>\$ 23</u>	<u>\$ 95</u>
	March 31, 2016	June 30, 2016	September 30, 2016	December 31, 2016	March 31, 2017	June 30, 2017	September 30, 2017		
Net unrealized investment gains, net of tax, by asset type									
Fixed maturities	\$ 2,495	\$ 3,336	\$ 2,887	\$ 865	\$ 999	\$ 1,425	\$ 1,430		
Equity securities & other	198	249	248	247	256	160	115		
Unrealized investment gains before tax	2,693	3,585	3,135	1,112	1,255	1,585	1,545		
Related taxes	934	1,244	1,086	382	432	550	539		
Balance, end of period	<u>\$ 1,759</u>	<u>\$ 2,341</u>	<u>\$ 2,049</u>	<u>\$ 730</u>	<u>\$ 823</u>	<u>\$ 1,035</u>	<u>\$ 1,006</u>		

(1) Includes the following gross investment gains and gross investment losses related to U.S. Treasury futures, which are settled daily:

Gross investment Treasury future gains	\$ 30	\$ 31	\$ 36	\$ 45	\$ 31	\$ 26	\$ 30	\$ 97	\$ 87
Gross investment Treasury future losses	\$ 49	\$ 42	\$ 33	\$ 20	\$ 34	\$ 31	\$ 30	\$ 124	\$ 95

The Company entered into these arrangements as part of its strategy to manage the duration of its fixed maturity portfolio. In a changing interest rate environment, the change in the value of the futures contracts can be expected to partially offset changes in the value of the fixed maturity portfolio.

The Travelers Companies, Inc.

Reinsurance Recoverables

(\$ in millions)



Gross reinsurance recoverables on paid and unpaid claims and claim adjustment expenses
 Allowance for uncollectible reinsurance
 Net reinsurance recoverables (i)
 Mandatory pools and associations (ii)
 Structured settlements (iii)
 Total reinsurance recoverables

September 30, 2017	December 31, 2016
\$ 3,335	\$ 3,181
(110)	(116)
3,225	3,065
2,010	2,054
3,110	3,168
<u>\$ 8,345</u>	<u>\$ 8,287</u>

(i) The Company's top five reinsurer groups, including retroactive reinsurance, included in net reinsurance recoverables is as follows:

Reinsurer	A.M. Best Rating of Group's Predominant Reinsurer
Swiss Re Group	A+ second highest of 16 ratings
Berkshire Hathaway	A++ highest of 16 ratings
Munich Re Group	A+ second highest of 16 ratings
Sompo Japan Nipponkoa Group	A+ second highest of 16 ratings
XL Capital Group	A third highest of 16 ratings

September 30, 2017
\$ 428
259
241
212
150

The gross reinsurance recoverables on paid and unpaid claims and claim adjustment expenses represent the current and estimated future amounts due from reinsurers on known and incurred but not reported claims. The ceded reserves are estimated in a manner consistent with the underlying direct and assumed reserves. Although this total comprises recoverables due from nearly one thousand different reinsurance entities, about half is attributable to 10 reinsurer groups.

The net reinsurance recoverables reflect an allowance for uncollectible reinsurance that is based upon the Company's ongoing review of amounts outstanding, reinsurer solvency, the Company's experience, current economic conditions, and other relevant factors. Of the total net recoverables due from reinsurers at September 30, 2017, after deducting mandatory pools and associations and structured settlement balances, \$2.6 billion, or 81%, were rated by A.M. Best Company. Of the total rated by A.M. Best Company, 99% were rated A- or better. The remaining 19% of net recoverables from reinsurers were comprised of the following: 3% related to the Company's participation in voluntary pools, 12% related to recoverables from captive insurance companies and 4% were balances from other companies not rated by A.M. Best Company. In addition, \$1.0 billion of the net recoverables were collateralized by letters of credit, funds held or trust agreements at September 30, 2017.

(ii) The mandatory pools and associations represent various involuntary assigned risk pools that the Company is required to participate in. These pools principally involve workers' compensation and automobile insurance, which provide various insurance coverages to insureds that otherwise are unable to purchase coverage in the open market. The costs of these mandatory pools in most states are usually charged back to the participating members in proportion to voluntary writings of related business in that state. In the event that a member of the pool becomes insolvent, the remaining members assume an additional pro rata share of the pool's liabilities. Recoverables due from the National Flood Insurance Program are included with mandatory pools.

(iii) Included in reinsurance recoverables are certain amounts related to structured settlements, which comprise annuities purchased from various life insurance companies to settle certain personal physical injury claims, of which workers' compensation claims comprise a significant portion. In cases where the Company did not receive a release from the claimant, the amount due from the life insurance company related to the structured settlement is included in the Company's consolidated balance sheet as a liability and as a reinsurance recoverable, as the Company retains the contingent liability to pay the claimant in the event that the life insurance company fails to make the required annuity payments. The Company would be required to make such payments, to the extent the purchased annuities are not covered by state guaranty associations.

The Company's top five groups by structured settlement is as follows:

Group	A.M. Best Rating of Group's Predominant Insurer
Fidelity and Guaranty Life (1)	B++ fifth highest of 16 ratings
Genworth Financial Group (2)	B++ fifth highest of 16 ratings
Brighthouse Financial, Inc. (3)	A third highest of 16 ratings
John Hancock Group	A+ second highest of 16 ratings
Symetra Financial Corporation	A third highest of 16 ratings

September 30, 2017
\$ 860
369
285
284
259

(1) On May 24, 2017, CF Corporation (CF Corp) and Fidelity & Guaranty Life (FGL) announced that they have entered into a definitive agreement under which CF Corp will acquire FGL. The transaction is expected to close in the fourth quarter of 2017, subject to the approval of the shareholders of CF Corp and FGL, and receipt of required regulatory approvals and other customary closing conditions.

(2) On October 23, 2016, Genworth Financial (Genworth) announced that they have entered into a definitive agreement under which China Oceanwide Holdings Group Co., Ltd. (China Oceanwide) agreed to acquire all of the outstanding shares of Genworth. On March 7, 2017 Genworth's stockholders adopted the merger agreement, and the acquisition is pending the receipt of required regulatory approvals. China Oceanwide is a privately held, family owned international financial holding group headquartered in Beijing, China. Following the announcement A.M. Best affirmed the financial strength rating of Genworth Life & Annuity Insurance Company at B++ (Good), and downgraded Genworth Life Insurance Company and Genworth Life Insurance Company of New York from B++ (Good) to B (Fair) and placed all ratings under review with negative implications.

(3) On August 4, 2017, MetLife, Inc. completed a spin-off of Brighthouse Financial, Inc. (Brighthouse Life Insurance Company). As a result of the spin-off, a majority of the structured settlements the Company had with MetLife are now with Brighthouse.

The Travelers Companies, Inc.
Net Reserves for Losses and Loss Adjustment Expense

(\$ in millions)



	1Q 2016	2Q 2016	3Q 2016	4Q 2016	1Q 2017	2Q 2017	3Q 2017	YTD 3Q 2016	YTD 3Q 2017
Statutory Reserves for Losses and Loss Adjustment Expenses									
Business Insurance									
Beginning of period	\$ 32,363	\$ 32,677	\$ 32,331	\$ 32,540	\$ 32,407	\$ 32,621	\$ 32,789	\$ 32,363	\$ 32,407
Incurred	2,166	2,193	2,223	1,975	2,215	2,254	2,795	6,582	7,264
Paid	(1,890)	(2,491)	(2,001)	(2,061)	(2,019)	(2,132)	(2,132)	(6,382)	(6,283)
Foreign exchange and other	38	(48)	(13)	(47)	18	46	49	(23)	113
End of period	<u>\$ 32,677</u>	<u>\$ 32,331</u>	<u>\$ 32,540</u>	<u>\$ 32,407</u>	<u>\$ 32,621</u>	<u>\$ 32,789</u>	<u>\$ 33,501</u>	<u>\$ 32,540</u>	<u>\$ 33,501</u>
Bond & Specialty Insurance									
Beginning of period	\$ 3,406	\$ 3,383	\$ 3,278	\$ 3,224	\$ 3,150	\$ 3,132	\$ 3,122	\$ 3,406	\$ 3,150
Incurred	177	91	184	167	226	170	233	452	629
Paid	(203)	(179)	(234)	(225)	(249)	(193)	(224)	(616)	(666)
Foreign exchange and other	3	(17)	(4)	(16)	5	13	13	(18)	31
End of period	<u>\$ 3,383</u>	<u>\$ 3,278</u>	<u>\$ 3,224</u>	<u>\$ 3,150</u>	<u>\$ 3,132</u>	<u>\$ 3,122</u>	<u>\$ 3,144</u>	<u>\$ 3,224</u>	<u>\$ 3,144</u>
Personal Insurance									
Beginning of period	\$ 4,013	\$ 4,164	\$ 4,188	\$ 4,192	\$ 4,347	\$ 4,560	\$ 4,719	\$ 4,013	\$ 4,347
Incurred	1,320	1,425	1,396	1,543	1,602	1,745	1,723	4,141	5,070
Paid	(1,229)	(1,401)	(1,385)	(1,366)	(1,400)	(1,609)	(1,578)	(4,015)	(4,587)
Foreign exchange and other	60	-	(7)	(22)	11	23	36	53	70
End of period	<u>\$ 4,164</u>	<u>\$ 4,188</u>	<u>\$ 4,192</u>	<u>\$ 4,347</u>	<u>\$ 4,560</u>	<u>\$ 4,719</u>	<u>\$ 4,900</u>	<u>\$ 4,192</u>	<u>\$ 4,900</u>
Total									
Beginning of period	\$ 39,782	\$ 40,224	\$ 39,797	\$ 39,956	\$ 39,904	\$ 40,313	\$ 40,630	\$ 39,782	\$ 39,904
Incurred	3,663	3,709	3,803	3,685	4,043	4,169	4,751	11,175	12,963
Paid	(3,322)	(4,071)	(3,620)	(3,652)	(3,668)	(3,934)	(3,934)	(11,013)	(11,536)
Foreign exchange and other	101	(65)	(24)	(85)	34	82	98	12	214
End of period	<u>\$ 40,224</u>	<u>\$ 39,797</u>	<u>\$ 39,956</u>	<u>\$ 39,904</u>	<u>\$ 40,313</u>	<u>\$ 40,630</u>	<u>\$ 41,545</u>	<u>\$ 39,956</u>	<u>\$ 41,545</u>
Prior Year Reserve Development: Unfavorable (Favorable)									
Business Insurance									
Asbestos	\$ -	\$ -	\$ 225	\$ -	\$ -	\$ -	\$ 225	\$ 225	\$ 225
Environmental	-	82	-	-	-	65	-	82	65
All other	(74)	(207)	(229)	(221)	(61)	(190)	(234)	(510)	(485)
Total Business Insurance (1)	(74)	(125)	(4)	(221)	(61)	(125)	(9)	(203)	(195)
Bond & Specialty Insurance									
	(66)	(159)	(46)	(79)	(14)	(78)	(6)	(271)	(98)
Personal Insurance									
	(40)	(4)	11	36	(6)	-	-	(33)	(6)
Total	<u>\$ (180)</u>	<u>\$ (288)</u>	<u>\$ (39)</u>	<u>\$ (264)</u>	<u>\$ (81)</u>	<u>\$ (203)</u>	<u>\$ (15)</u>	<u>\$ (507)</u>	<u>\$ (299)</u>

(1) Excludes accretion of discount.

See Business Realignment on pages i and ii and Glossary of Financial Measures and Description of Reportable Business Segments on page 35.

The Travelers Companies, Inc.
Asbestos and Environmental Reserves

(\$ in millions)



	1Q 2016	2Q 2016	3Q 2016	4Q 2016	1Q 2017	2Q 2017	3Q 2017	YTD 3Q 2016	YTD 3Q 2017
Asbestos reserves									
Beginning reserves:									
Gross	\$ 1,989	\$ 1,937	\$ 1,317	\$ 1,597	\$ 1,512	\$ 1,436	\$ 1,347	\$ 1,989	\$ 1,512
Ceded	(179)	(164)	(83)	(195)	(186)	(168)	(159)	(179)	(186)
Net	1,810	1,773	1,234	1,402	1,326	1,268	1,188	1,810	1,326
Incurred losses and loss expenses:									
Gross	-	-	355	-	-	-	340	355	340
Ceded	-	-	(130)	-	-	-	(115)	(130)	(115)
Paid loss and loss expenses:									
Gross	52	619	75	85	76	90	66	746	232
Ceded	(15)	(81)	(18)	(9)	(18)	(9)	(12)	(114)	(39)
Foreign exchange and other:									
Gross	-	(1)	-	-	-	1	-	(1)	1
Ceded	-	-	-	-	-	-	-	-	-
Ending reserves:									
Gross	1,937	1,317	1,597	1,512	1,436	1,347	1,621	1,597	1,621
Ceded	(164)	(83)	(195)	(186)	(168)	(159)	(262)	(195)	(262)
Net	\$ 1,773	\$ 1,234	\$ 1,402	\$ 1,326	\$ 1,268	\$ 1,188	\$ 1,359	\$ 1,402	\$ 1,359
Environmental reserves									
Beginning reserves:									
Gross	\$ 375	\$ 366	\$ 439	\$ 411	\$ 395	\$ 379	\$ 431	\$ 375	\$ 395
Ceded	(14)	(14)	(18)	(17)	(13)	(13)	(20)	(14)	(13)
Net	361	352	421	394	382	366	411	361	382
Incurred losses and loss expenses:									
Gross	-	87	-	-	-	74	-	87	74
Ceded	-	(5)	-	-	-	(9)	-	(5)	(9)
Paid loss and loss expenses:									
Gross	10	14	28	15	16	23	23	52	62
Ceded	-	(1)	(1)	(4)	-	(2)	-	(2)	(2)
Foreign exchange and other:									
Gross	1	-	-	(1)	-	1	-	1	1
Ceded	-	-	-	-	-	-	-	-	-
Ending reserves:									
Gross	366	439	411	395	379	431	408	411	408
Ceded	(14)	(18)	(17)	(13)	(13)	(20)	(20)	(17)	(20)
Net	\$ 352	\$ 421	\$ 394	\$ 382	\$ 366	\$ 411	\$ 388	\$ 394	\$ 388

See Business Realignment on pages i and ii and Glossary of Financial Measures and Description of Reportable Business Segments on page 35.

The Travelers Companies, Inc.

Capitalization

(\$ in millions)



Debt	September 30, 2017	December 31, 2016
Short-term debt		
Commercial paper	\$ -	\$ 100
5.75% Senior notes due December 15, 2017 (1)	450	450
5.80% Senior notes due May 15, 2018 (1)	500	-
Total short-term debt	950	550
Long-term debt		
5.80% Senior notes due May 15, 2018 (1)	-	500
5.90% Senior notes due June 2, 2019 (1)	500	500
3.90% Senior notes due November 1, 2020 (1)	500	500
7.75% Senior notes due April 15, 2026	200	200
7.625% Junior subordinated debentures due December 15, 2027	125	125
6.375% Senior notes due March 15, 2033 (1)	500	500
6.75% Senior notes due June 20, 2036 (1)	400	400
6.25% Senior notes due June 15, 2037 (1)	800	800
5.35% Senior notes due November 1, 2040 (1)	750	750
4.60% Senior notes due August 1, 2043 (1)	500	500
4.30% Senior notes due August 25, 2045 (1)	400	400
8.50% Junior subordinated debentures due December 15, 2045	56	56
3.75% Senior notes due May 15, 2046 (1)	500	500
8.312% Junior subordinated debentures due July 1, 2046	73	73
4.00% Senior notes due May 30, 2047 (1)	700	-
6.25% Fixed-to-floating rate junior subordinated debentures due March 15, 2067 (2)	-	107
Total long-term debt	6,004	5,911
Unamortized fair value adjustment	46	47
Unamortized debt issuance costs	(79)	(71)
Total debt	6,921	6,437
Common equity (excluding net unrealized investment gains, net of tax)	22,732	22,491
Total capital (excluding net unrealized investment gains, net of tax)	\$ 29,653	\$ 28,928
Total debt to capital (excluding net unrealized investment gains, net of tax)	23.3%	22.3%

(1) Redeemable anytime with "make-whole" premium.

(2) Redeemed in full at par on June 2, 2017.

See Business Realignment on pages i and ii and Glossary of Financial Measures and Description of Reportable Business Segments on page 35.

The Travelers Companies, Inc.
Statutory Capital and Surplus to GAAP Shareholders' Equity Reconciliation



(\$ in millions)

	<u>September 30, 2017 (1)</u>	<u>December 31, 2016</u>
Statutory capital and surplus	\$ 20,740	\$ 20,759
GAAP adjustments		
Goodwill and intangible assets	3,696	3,684
Investments	1,888	1,273
Noninsurance companies	(4,361)	(4,559)
Deferred acquisition costs	2,077	1,923
Deferred federal income tax	(1,382)	(1,038)
Current federal income tax	(8)	(31)
Reinsurance recoverables	68	69
Furniture, equipment & software	681	690
Agents balances	208	156
Other	131	295
Total GAAP adjustments	<u>2,998</u>	<u>2,462</u>
GAAP shareholders' equity	<u>\$ 23,738</u>	<u>\$ 23,221</u>

(1) Estimated and Preliminary

See Business Realignment on pages i and ii and Glossary of Financial Measures and Description of Reportable Business Segments on page 35.

The Travelers Companies, Inc.
Statement of Cash Flows

(\$ in millions)



	1Q 2016	2Q 2016	3Q 2016	4Q 2016	1Q 2017	2Q 2017	3Q 2017	YTD 3Q 2016	YTD 3Q 2017
Cash flows from operating activities									
Net income	\$ 691	\$ 664	\$ 716	\$ 943	\$ 617	\$ 595	\$ 293	\$ 2,071	\$ 1,505
Adjustments to reconcile net income to net cash provided by operating activities:									
Net realized investment (gains) losses	9	(19)	(23)	(35)	(5)	(80)	(61)	(33)	(146)
Depreciation and amortization	213	200	211	202	211	198	202	624	611
Deferred federal income tax expense	105	(30)	(46)	81	151	(45)	(18)	29	88
Amortization of deferred acquisition costs	971	989	1,012	1,013	1,003	1,032	1,059	2,972	3,094
Equity in income from other investments	(17)	(27)	(70)	(118)	(109)	(101)	(90)	(114)	(300)
Premiums receivable	(393)	(174)	227	54	(286)	(323)	92	(340)	(517)
Reinsurance recoverables	126	190	(68)	362	94	63	(176)	248	(19)
Deferred acquisition costs	(1,014)	(1,048)	(1,034)	(965)	(1,065)	(1,092)	(1,080)	(3,096)	(3,237)
Claims and claim adjustment expense reserves	226	(613)	248	(118)	334	164	1,063	(139)	1,561
Unearned premium reserves	328	203	194	(353)	475	214	163	725	852
Other	(395)	108	403	73	(645)	185	192	116	(268)
Net cash provided by operating activities	850	443	1,770	1,139	775	810	1,639	3,063	3,224
Cash flows from investing activities									
Proceeds from maturities of fixed maturities	1,748	2,025	2,875	2,327	2,218	2,082	2,281	6,648	6,581
Proceeds from sales of investments:									
Fixed maturities	421	318	126	552	188	375	297	865	860
Equity securities	14	24	33	21	21	179	140	71	340
Real estate investments	69	-	-	-	11	9	3	69	23
Other investments	186	157	226	270	195	208	200	569	603
Purchases of investments:									
Fixed maturities	(2,700)	(3,005)	(3,299)	(2,605)	(3,056)	(2,617)	(2,730)	(9,004)	(8,403)
Equity securities	(12)	(14)	(10)	(15)	(22)	(144)	(27)	(36)	(193)
Real estate investments	(7)	(13)	(10)	(18)	(16)	(10)	(14)	(30)	(40)
Other investments	(162)	(128)	(132)	(158)	(124)	(135)	(133)	(422)	(392)
Net sales (purchases) of short-term securities	85	596	(816)	(64)	49	(473)	(566)	(135)	(990)
Securities transactions in course of settlement	291	170	50	(532)	157	13	(48)	511	122
Acquisitions, net of cash acquired	-	-	-	-	-	-	(439)	-	(439)
Other	(79)	(75)	(86)	(104)	(63)	(66)	(58)	(240)	(187)
Net cash provided by (used in) investing activities	(146)	55	(1,043)	(326)	(442)	(579)	(1,094)	(1,134)	(2,115)

The Travelers Companies, Inc.
Statement of Cash Flows (Continued)

(\$ in millions)



	1Q 2016	2Q 2016	3Q 2016	4Q 2016	1Q 2017	2Q 2017	3Q 2017	YTD 3Q 2016	YTD 3Q 2017
Cash flows from financing activities									
Treasury stock acquired - share repurchase authorization	(550)	(550)	(550)	(750)	(225)	(475)	(328)	(1,650)	(1,028)
Treasury stock acquired - net employee share-based compensation	(59)	-	(12)	(1)	(61)	-	-	(71)	(61)
Dividends paid to shareholders	(180)	(195)	(194)	(188)	(190)	(199)	(200)	(569)	(589)
Payment of debt	-	(400)	-	-	-	(207)	-	(400)	(207)
Issuance of debt	-	491	-	-	-	689	-	491	689
Issuance of common stock - employee share options	64	65	35	168	83	35	30	164	148
Net cash used in financing activities	(725)	(589)	(721)	(771)	(393)	(157)	(498)	(2,035)	(1,048)
Effect of exchange rate changes on cash	2	(5)	(2)	(4)	2	5	4	(5)	11
Net increase (decrease) in cash	(19)	(96)	4	38	(58)	79	51	(111)	72
Cash at beginning of period	380	361	265	269	307	249	328	380	307
Cash at end of period	\$ 361	\$ 265	\$ 269	\$ 307	\$ 249	\$ 328	\$ 379	\$ 269	\$ 379
Income taxes paid	\$ 63	\$ 404	\$ 181	\$ 244	\$ 2	\$ 321	\$ 144	\$ 648	\$ 467
Interest paid	\$ 42	\$ 138	\$ 43	\$ 135	\$ 43	\$ 135	\$ 39	\$ 223	\$ 217

The Travelers Companies, Inc.
Financial Supplement - Third Quarter 2017
Glossary of Financial Measures and Description of Reportable Business Segments



The following measures are used by the Company's management to evaluate financial performance against historical results and establish targets on a consolidated basis. In some cases, these measures are considered non-GAAP financial measures under applicable SEC rules because they are not displayed as separate line items in the consolidated financial statements or are not required to be disclosed in the notes to financial statements or, in some cases, include or exclude certain items not ordinarily included or excluded in the most comparable GAAP financial measure.

In the opinion of the Company's management, a discussion of these measures provides investors, financial analysts, rating agencies and other financial statement users with a better understanding of the significant factors that comprise the Company's periodic results of operations and how management evaluates the Company's financial performance. Internally, the Company's management uses these measures to evaluate performance against historical results and establish financial targets on a consolidated basis.

Some of these measures exclude net realized investment gains (losses), net of tax, and/or net unrealized investment gains (losses), net of tax, which can be significantly impacted by both discretionary and other economic factors and are not necessarily indicative of operating trends.

Other companies may calculate these measures differently, and, therefore, their measures may not be comparable to those used by the Company's management.

Core income (loss) is net income (loss) excluding the after-tax impact of net realized investment gains (losses), discontinued operations and cumulative effect of changes in accounting principles when applicable. **Segment income (loss)** is comparable to core income (loss) on a segment basis. Management uses segment income (loss) to analyze each segment's performance and as a tool in making business decisions. Financial statement users also consider core income when analyzing the results and trends of insurance companies. **Core income (loss) per share** is core income (loss) on a per common share basis.

Average shareholders' equity is (a) the sum of total shareholders' equity at the beginning and end of each of the quarters for the period presented divided by (b) the number of quarters in the period presented times two. **Adjusted shareholders' equity** is shareholders' equity excluding net unrealized investment gains (losses), net of tax, and net realized investment gains (losses), net of tax, for the period presented. **Adjusted average shareholders' equity** is (a) the sum of total adjusted shareholders' equity at the beginning and end of each of the quarters for the period presented divided by (b) the number of quarters in the period presented times two.

Return on equity is the ratio of annualized net income (loss) to average shareholders' equity for the periods presented. **Core return on equity** is the ratio of annualized core income (loss) to adjusted average shareholders' equity for the periods presented. In the opinion of the Company's management, these are important indicators of how well management creates value for its shareholders through its operating activities and its capital management.

Underwriting gain (loss) is net earned premiums and fee income less claims and claim adjustment expenses and insurance-related expenses. In the opinion of the Company's management, it is important to measure the profitability of each segment excluding the results of investing activities, which are managed separately from the insurance business. This measure is used to assess each segment's business performance and as a tool in making business decisions.

A **catastrophe** is a severe loss caused by various natural events, including, among others, hurricanes, tornadoes and other windstorms, earthquakes, hail, wildfires, severe winter weather, floods, tsunamis, volcanic eruptions and other naturally-occurring events, such as solar flares. Catastrophes can also be man-made, such as terrorist attacks and other intentionally destructive acts including those involving nuclear, biological, chemical, radiological, cyber-attacks, explosions and infrastructure failures. Each catastrophe has unique characteristics and catastrophes are not predictable as to timing or amount. Their effects are included in net and core income and claims and claim adjustment expense reserves upon occurrence. A catastrophe may result in the payment of reinsurance reinstatement premiums and assessments from various pools.

Net favorable (unfavorable) prior year loss reserve development is the increase or decrease in incurred claims and claim adjustment expenses as a result of the re-estimation of claims and claim adjustment expense reserves at successive valuation dates for a given group of claims, which may be related to one or more prior years. In the opinion of the Company's management, a discussion of loss reserve development is meaningful to users of the financial statements as it allows them to assess the impact between prior and current year development on incurred claims and claim adjustment expenses, net and core income (loss), and changes in claims and claim adjustment expense reserve levels from period to period.

Combined ratio For Statutory Accounting Practices (SAP), the combined ratio is the sum of the SAP loss and LAE ratio and the SAP underwriting expense ratio as defined in the statutory financial statements required by insurance regulators. The combined ratio, as used in this financial supplement, is the equivalent of, and is calculated in the same manner as, the SAP combined ratio except that the SAP underwriting expense ratio is based on net *written* premium and the underwriting expense ratio as used in this financial supplement is based on net *earned* premiums. For SAP, the loss and LAE ratio is the ratio of incurred losses and loss adjustment expenses less certain administrative services fee income to net earned premiums as defined in the statutory financial statements required by insurance regulators. The loss and LAE ratio as used in this financial supplement is calculated in the same manner as the SAP ratio. For SAP, the underwriting expense ratio is the ratio of underwriting expenses incurred (including commissions paid), less certain administrative services fee income and billing and policy fees, to net *written* premiums as defined in the statutory financial statements required by insurance regulators. The underwriting expense ratio as used in this financial supplement, is the ratio of underwriting expenses (including the amortization of deferred acquisition costs), less certain administrative services fee income and billing and policy fees, to net *earned* premiums. **Underlying combined ratio** is the combined ratio adjusted to exclude the impact of prior year reserve development and catastrophes, net of reinsurance.

The combined ratio, loss and LAE ratio, and underwriting expense ratio are used as indicators of the Company's underwriting discipline, efficiency in acquiring and servicing its business and overall underwriting profitability. A combined ratio under 100% generally indicates an underwriting profit. A combined ratio over 100% generally indicates an underwriting loss.

Other companies' method of computing similarly titled measures may not be comparable to the Company's method of computing these ratios.

Gross written premiums reflect the direct and assumed contractually determined amounts charged to policyholders for the effective period of the contract based on the terms and conditions of the insurance contract. **Net written premiums** reflect gross written premiums less premiums ceded to reinsurers.

Book value per share is total common shareholders' equity divided by the number of common shares outstanding. **Adjusted book value per share** is total common shareholders' equity excluding the after-tax impact of net unrealized investment gains and losses, divided by the number of common shares outstanding. In the opinion of the Company's management, adjusted book value per share is useful in an analysis of a property casualty company's book value per share as it removes the effect of changing prices on invested assets, (i.e., net unrealized investment gains (losses), net of tax) which do not have an equivalent impact on unpaid claims and claim adjustment expense reserves.

Total capital is the sum of total shareholders' equity and debt. **Debt-to-capital ratio excluding net unrealized gain (loss) on investments** is the ratio of debt to total capital excluding the after-tax impact of net unrealized investment gains and losses. In the opinion of the Company's management, the debt to capital ratio is useful in an analysis of the Company's financial leverage.

Statutory capital and surplus represents the excess of an insurance company's admitted assets over its liabilities, including loss reserves, as determined in accordance with statutory accounting practices.

Travelers has organized its businesses into the following reportable business segments:

Business Insurance - Business Insurance offers a broad array of property and casualty insurance and insurance related services to its customers, primarily in the United States, as well as in Canada, the United Kingdom, the Republic of Ireland, Brazil and throughout other parts of the world as a corporate member of Lloyd's. Business Insurance is organized as follows: Select Accounts; Middle Market including Commercial Accounts, Construction, Technology, Public Sector Services, Oil & Gas, Excess Casualty, Inland Marine, Ocean Marine, and Boiler & Machinery; National Accounts; National Property and Other including National Property, Northland Transportation, Northfield, National Programs, and Agribusiness; and International including Global Services. Business Insurance also includes Simply Business, as well as Business Insurance Other, which comprises the Special Liability Group (which manages the Company's asbestos and environmental liabilities) and the assumed reinsurance and certain other runoff operations.

Bond & Specialty Insurance - Bond & Specialty Insurance provides surety, fidelity, management liability, professional liability, and other property and casualty coverages and related risk management services to its customers in the United States, and certain specialty insurance products in Canada, the United Kingdom, the Republic of Ireland and Brazil, utilizing various degrees of financially-based underwriting approaches. The range of coverages includes performance, payment and commercial surety and fidelity bonds for construction and general commercial enterprises; management liability coverages including directors' and officers' liability, employee dishonesty, employment practices liability, fiduciary liability and cyber risk for public corporations, private companies, not-for-profit organizations and financial institutions; professional liability coverage for a variety of professionals including, among others, lawyers and design professionals; and in the United States only, property, workers' compensation, auto and general liability for financial institutions.

Bond & Specialty Insurance surety business in Brazil and Colombia is conducted through J. Malucelli Participações em Seguros e Resseguros S.A. (JMalucelli) and J. Malucelli Latam S.A. in Brazil. The Company owns 49.5% of both JMalucelli, a market leader in surety coverages in Brazil, and J. Malucelli Latam S.A., which in September 2015 acquired a majority interest in JMalucelli Travelers Seguros S.A., a Colombian start-up surety provider. These joint venture investments are accounted for using the equity method and are included in "other investments" on the consolidated balance sheet.

Personal Insurance - Personal Insurance writes a broad range of property and casualty insurance covering individuals' personal risks, primarily in the United States, as well as in Canada. The primary products of automobile and homeowners insurance are complemented by a broad suite of related coverages.